



# Customer Notification



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**Version:** 1.0

**Page:** 1 of 1

**Release Date:** August 26, 2015

**Effective Date:** August 26, 2015

**Notification Status:**  Advisory  Mandatory  Announcement

**Classification:**  Firmware  Hardware  Policy/Procedure

**Description:** JCM Global® Online Training Programs

**Hardware:** N/A

**Territory:** All

**Interface:** N/A

**Check Sum:** N/A

**Firmware Version(s):** N/A

**CRC (seed = 0000):** N/A

JCM Global is pleased to announce the availability of Online Training Programs for the UBA® and iVIZION® Products, with additional Online Training for the iPRO™ becoming available during Q4 2015.

These courses combine the same content as JCM's instructor-led Training Events with the convenience of a self-paced, user-friendly learning experience. A Certificate of Completion is issued to students who successfully complete the Training Course and pass the online End of Course Examination.



Course content is divided into procedure-specific modules, such as Calibration, Performance Testing and Software Updating, for those students who require only a review of specific procedures, refresher training or as a reference. The Training Courses enable enrolled students to interact with simulated hardware and software, significantly enhancing the value of JCM Training Videos posted on JCM Global's Support website.

As an IACET Accredited Provider, JCM also offers Certification programs for all JCM products. Certification is valid for one year, and must be renewed annually. For more information, email [training@jcmglobal.com](mailto:training@jcmglobal.com).

To request a User ID to login to JCM Online Training, go to <http://training.jcmglobal.com>, then scroll down and click on [training@jcmglobal.com](mailto:training@jcmglobal.com) (on the lower left side of the page).

To access the JCM Training Videos, go to <http://support.jcmglobal.com> and click the Training option, then click on the Training Videos link.

**Note:**

This notification reflects current information available at time of publication. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service for additional information.