



Customer Notification



Notification No.: 20150925 **Version:** 1.0 **Page:** 1 of 1
Release Date: September 25, 2015 **Effective Date:** September 25, 2015
Notification Status: Advisory Mandatory Announcement
Classification: Firmware Hardware Policy/Procedure
Description: Counterfeit \$100 USD Notes in Maryland Market
Hardware: iVIZION-100 **Territory:** All
Interface: ID-003, ID-024, ID-028, ID-0G8 **Check Sum:** N/A
Firmware Version(s): Versions 2.51-xx and prior **CRC (seed = 0000):** N/A

Conditions:

JCM Engineering received a report of an isolated incident (one casino located in Maryland) claiming the acceptance of suspect counterfeit 2006 Series \$100 USD notes on the iVIZION-100 platform. JCM Engineering performed extensive testing and analysis of the suspect counterfeit notes on all products and verified acceptance of the notes only on the iVIZION-100 platform. No other JCM products are affected. The following firmware versions will be updated:

Product	Protocol	Firmware Version
iVIZION-100	ID-003	v2.39-37 (or prior)
iVIZION-100	ID-024	v2.39-15 (or prior)
iVIZION-100	ID-028	v2.39-29 (or prior)
iVIZION-100	ID-0G8	v2.51-29 (or prior)

Resolution:

On or before October 16, 2015 new iVIZION-100 firmware for all protocols (ID-003, ID-024, ID-028, ID-0G8) will be released to our OEM partners to resolve the identified conditions. JCM will be working with our OEM partners and all regulatory and testing agencies to expedite release of the new firmware versions to the field.

Notes: The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.