



# Customer Notification



**Notification No.:** 20151015

**Version:** 1.0

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**Release Date:** October 15, 2015

**Effective Date:** October 15, 2015

**Notification Status:**  Advisory  Mandatory  Announcement

**Classification:**  Firmware  Hardware  Policy/Procedure

**Description:** JCM Global® Online Product Training

**Hardware:** N/A

**Territory:** All

**Interface:** N/A

**Check Sum:** N/A

**Firmware Version(s):** N/A

**CRC (seed = 0000):** N/A

In response to customer demand for additional JCM product training opportunities at convenient times and locations, JCM Global is pleased to announce the launch of Online Training Programs for the UBA® Series Bill Acceptor and iVIZION® Series Banknote Acceptor Products. Additional courses are planned for the iPRO™ Series Banknote Acceptor (Q4 2015) and the GEN2U™ Universal Printer (Q1 2016).



As an IACET Accredited Provider, JCM's Online Training Courses combine the course content of JCM's instructor-led Training Events with the convenience of a self-paced, user-friendly training exercise. Utilizing the latest trends in Adult Learning and Instructional Design, the courses blend instructional videos and informational slides with interactive simulated software and graded quizzes.

JCM Online Training provides a solid foundation for both new customers and experienced users. Each course is broken down into procedure-specific modules (e.g., Software Updating, Calibration, Performance Testing) to provide a convenient resource for reference, or refresher training for those who only need to review specific procedures. A Certificate of Completion is issued to attendees who successfully complete the course and pass the online End of Course Exam with a score of 85% or higher. Certificates can be downloaded at any time, and are automatically saved for each attendee.

To log into JCM Global Online Training, email [training@jcmglobal.com](mailto:training@jcmglobal.com) to request a User ID. To request access for multiple users, include the name and email address of each User (required for Certificates of Completion and monitoring attendance).

For more information about Product Training for these and other JCM Products, contact JCM Training at [training@jcmglobal.com](mailto:training@jcmglobal.com) or your local JCM Sales Representative.

**Note:**

This notification reflects current information available at time of publication. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service for additional information.