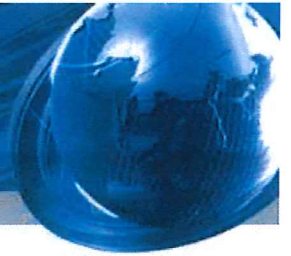




Customer Notification



Notification No.: 20150727 **Version:** 1.0 **Page:** 1 of 1
Release Date: July 27, 2015 **Effective Date:** July 27, 2015
Notification Status: Advisory Mandatory Announcement
Classification: Firmware Hardware Policy/Procedure
Description: Counterfeit \$100 USD Notes in California Tribal Market
Hardware: UBA-1x/2x **Territory:** All
Interface: ID-003, ID-024, ID-028, ID-0G8 **Check Sum:** N/A
Firmware Version(s): Versions 2.71-xx and prior **CRC (seed = 0000):** N/A

Conditions:

JCM Engineering performed extensive testing and analysis of the suspect counterfeit 1996 series \$100 USD notes from the isolated incident (one casino located in California) and verified acceptance of the notes only on the UBA-10, UBA-14, and UBA-24 platforms. The following firmware versions are affected:

Product	Protocol	Firmware Version (or older)
UBA-10	ID-003	v2.71-51
UBA-10	ID-024	v2.71-24
UBA-14/24	ID-003	v2.71-39
UBA-14/24	ID-024	v2.71-36
UBA-14/24	ID-028	v2.71-25
UBA-14/24	ID-0G8	v2.71-73

Resolution:

On August 21, 2015 new UBA-10, UBA-14, and UBA-24 USA firmware for all protocols (ID-003, ID-024, ID-028, ID-0G8) will be released to our OEM partners to resolve the identified conditions. JCM is working with our OEM partners and regulatory and testing agencies to expedite release of the new firmware versions to the field.

Notes: The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.