



Customer Notification

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| Notification #: | 20060504 | Revision: | 1.0 | Page: | 1 of 1 |
| Release Date: | May 4, 2006 | | | | |
| Notification Status: | <input type="checkbox"/> Advisory | <input checked="" type="checkbox"/> Mandatory | <input type="checkbox"/> Announcement | | |
| Classification: | <input type="checkbox"/> Firmware | <input checked="" type="checkbox"/> Hardware | <input type="checkbox"/> Policy/Procedure | | |
| Description: | Broken UBA Guides | | | | |
| Hardware: | UBA with G-Pattern Bezel | | | | |
| Interface: | n/a | Check Sum: | n/a | | |
| Firmware Version(s): | n/a | CRC (seed = 0000): | n/a | | |

Conditions:

JCM Engineering has identified an issue on machines equipped with the UBA and the G-Pattern Bezel. When closing the door of the machine, the door can impact the bezel, which can result in the front left and right UBA guides to crack or break off of the UBA unit. This makes it very difficult to mount the G-Pattern bezel.

JCM Engineering has designed a G-Pattern Bezel support bracket (JCM Part No. 200-100317) that mounts to the UBA unit and provides additional mounting and support strength for both the G-Pattern Bezel and the UBA unit. This bezel is mounted to the UBA unit using two Faceplate Screws (JCM Part No. 003635).

Notes:

JCM is requesting that any customer who currently has a UBA unit installed in a machine that uses the G-Pattern bezel to contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 to receive the G-Pattern Bezel support bracket.

The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.