



Customer Notification



Notification No.: 20201231 **Version:** 1.0 **Page:** 1 of 1
Release Date: December 31, 2020 **Effective Date:** December 31, 2020
Notification Status: Advisory Mandatory Announcement
Classification: Firmware Hardware Policy/Procedure
Description: **UBA Product Discontinuation Notice**
Hardware: UBA All Models **Territory:** All
Interface: All **Check Sum:** N/A
Firmware Version(s): N/A **CRC (seed = 0000):** N/A

Conditions:

JCM Global is announcing the discontinuation of the following product lines:

Model	Last Purchase Order Accepted	Software Support Discontinuation	Service and Parts Discontinuation
UBA-10/11/12	12/31/2021*	12/31/2023**	12/31/2025***
UBA-14/24/25			
UBA-1X-RC			

Last Purchase Order Accepted

*Purchase Orders are subject to Unit availability.

Software Discontinuation Policy

**JCM Global will support the following software development categories until 12/31/2023:

- Addition of newly issued banknotes to existing country firmware
- Removal of old banknotes going out of circulation to existing country firmware
- Improvement of acceptance rate on existing country firmware
- Addition of countermeasures against manipulation, fraud, or counterfeits.

Certain restrictions to the software discontinuation policy may apply.

Service/Parts Support Policy

***Service Parts are subject to availability.

Notes:

This Product Discontinuation does not apply to the UBA-RC (Recycler) Frame or Recycling Modules.

The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.