



Customer Notification



Notification No.: 20120326-2

Version: 1.0

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Release Date: March 26, 2012

Effective Date: March 26, 2012

Notification Status: Advisory

Mandatory

Announcement

Classification: Firmware

Hardware

Policy/Procedure

Description: **Firmware Upgrade**

Hardware: UBA-10/11

Territory: Canada

Interface: See Below

Check Sum: See Below

Firmware Version(s): See Below

CRC (seed = 0000): See Below

Conditions:

JCM Engineering received a report from Canada about 3 instances in Ontario (1 on WBA and 2 on UBA) where Customers claimed insertion of a \$100.00 polymer CAN note and received only \$50.00 credit. JCM Engineering immediately conducted a detailed investigation and could not verify any hardware issues or incorrect validation issues.

Resolution:

On March 9, 2012 new firmware was released to our OEM Partners with additional validation countermeasures to further enhance our security as a precautionary effort.

Model/Country	ID	Old Version	New Version	Checksum	CRC
UBA 10/11 - CAN	ID-024	2.10-17	2.11-17	6D43	673B
UBA 10/11 - CAN	ID-003	2.10-31	2.11-39	1EF3	56DD

Notes:

The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.