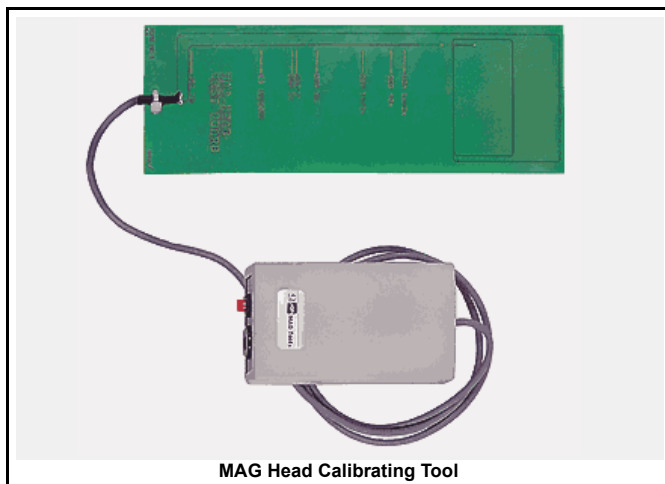


www.jcmglobal.com

The JCM Global Website provides the tools required to service all of our products. This includes a Software information database containing DIP Switch information, Customer Notifications, Product Manuals, Diagnostic Applications and more.

Parts are Parts



Part No. 701-100086RA

Description: New MAG Head Calibration Tool

Usage: The MAG Head Tool is used during a UBA® Validator Calibration Process. Within the Calibration Program a step exists for setting the sensitivity value of the Magnetic Sensor. This value must be within specification in order for the Validator to properly identify legitimate Banknotes.

Be sure to set the Magnetic Sensor's value to the peak measurement to obtain an accurate adjustment. Follow the instructions found on pages 6-1 through 6-7 in the UBA® Series Operation and Maintenance Manual available at: [to://www.jcmglobal.com/Libraries/Product_Manuals/UBA_Manual.sflb.aspx](http://www.jcmglobal.com/Libraries/Product_Manuals/UBA_Manual.sflb.aspx).

Latest JCM Software Listing

UNIT	Country	ID*	Version†	Check Sum	CRC
UBA-10/11-SS	USA	ID-003	V2.06-21	028E	
UBA-10/11-SS	USA	ID-024	V2.06-17	7E99	
UBA-14/24-SS/SU	USA	ID-003	V-2.06-21		7BAA
UBA-14/24-SS/SU	USA	ID-0G8*	V-2.06-66		F67E
UBA-14-SS & UBA-24-SS/SU	USA	ID-024	V2.06-28		EE8D
UBA-14-SS & UBA-24-SS/SU	USA	ID-028*	V2.06-18	AEC9	A6F0
UBA-25-SS/SU	USA	ID-024*	V2.05-28	2CB2	
UBA-25-SS/SU	USA	ID-028*	V2.06-18	05D6	
WBA-12/13-SS	USA	ID-003	V-3.80-32i†	0ABC	
WBA-12/13-SS	USA	ID-044*	V-3.75-05i†	D716	
WBA-12/13-SS	USA	ID-024*	V-3.80-34	D1F3	
UBA-10/11-SS	EUR	ID-003*	V-2.05-28	57C9	
UBA-10/11-SS	SWE	ID-003*	V-2.05-20	A3E5	95B2
UBA-10/11-SS	ZAF	ID-003	V-2.05-20	E57F	2F46
UBA-10/11/12-SS	BWA	ID-003*	V-1.96-20	D605	3342
UBA-10/11/12-SS	BGR	ID-003*	V-2.05-20	DA20	21D1
UBA-10/11/12-SS	NAM	ID-003*	V-2.05-20	D12C	A4C1
UBA-10/11/12-SS	TUR	ID-003*	V-2.05-24	557D	C70D
UBA-10/11/12-SS	DNK	ID-003	V-2.07-24	84B2	
UBA-10/11/12-SS	DNK+EUR5	ID-003E*	V-2.07-24	C19A	A0A3
UBA-10/11/12-SS	BIH	ID-003*	V-2.05-20	88F1	D73A
UBA-14-SS & UBA-24-SS/SU	EUR5	ID-003*	V-1.95-20		2BB1
UBA-14-SS & UBA-24-SS/SU	ZAF	ID-003*	V-2.05-20	C3AC	0653
UBA-14-SS & UBA-24-SS/SU	GBR+SCO	ID-003*	V-2.06-21		6B08

* an asterisk signifies this ID# does not appear on the JCM Web Site.
 † an "i" suffix indicates Intelligent Cash Box Option compatibility.

The list of JCM Banknote Validator Software provided herein notifies Customers of the latest Software Versions developed. However, the listing does not identify Versions approved by Gaming Jurisdictional Authorities for actual use. Customers should always consult the JCM's Parts Sales Departments concerning approved Versions for use in their specific jurisdictions intended for operation.

Current Service Manual Releases

Product	Revision	Product	Revision
DBV-30X	4	UBA 10/11/14/24/25	3a*
EBA-03	2	WBA-1X2X	1
ICB	3	DT-200 BlueWave 2	2
Tiako (PUB-7/11)	2	IVIZION	2
TSP-02	D	UBA-RC	A*
EBA-3X	4		

* NOTE: Release updated this Month.

Save Time and Labor with JCM's Latest Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a Cash Box and its contents through the entire cash process. The ICB system eliminates the need for dedicating Cash Boxes to specific machines, or putting barcode identification labels on the Cash Boxes. The Cash Boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.





FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule visit:

<http://www.jcmglobal.com>

Technical Bulletin 201111 November 2011

Technical Tips

Question: What is an easy way to check the Performance and Error History of a UBA?

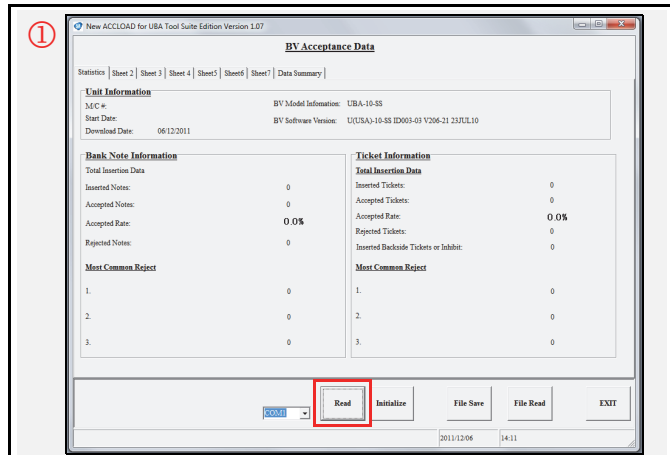
Answer: Included within the JCM Tool Suite Application is a Program called “AccLoad”. AccLoad is a quick, easy way to access, not only the Acceptance Rate of a UBA, but also its full Error History.

AccLoad is an Application that operates within a UBA WBA, iVIZION or other JCM Products that are able to track the occurrence of Bank Note Acceptance, Reject Errors and Abnormal Errors. To access Accload information in a UBA, connect the JCM Tool Suite Application to the front USB Port of the UBA using a standard USB Cable.

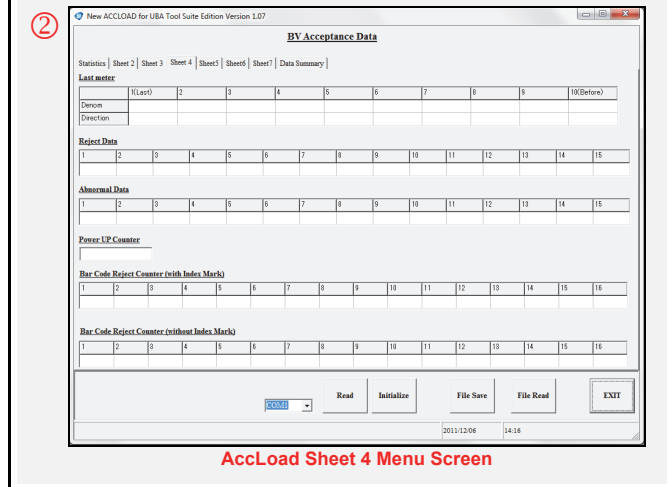
When connected, use the Service Mode Drop-down Menu to select “Statistics”. Then select “Read” at the bottom of the open “Statistics” Screen ①. Select the “Sheet 4” Tab on the Screen that appears, and the Performance Summary information will be displayed in the five (5) related Table boxes on Sheet 4.

The Error Code definitions and their suggested resolutions are on Page 15 and 17 of the JCM AccLoad Software Installation Guide with Ticket Errors located on Page 20 of the Guide.

For more information regarding AccLoad, please refer to the JCM AccLoad Software Installation Guide (Part No. 960-100-918R), available at www.jcmglobal.com/en/support/downloads/install.aspx.



AccLoad Statistics Menu Screen



AccLoad Sheet 4 Menu Screen

Typical AccLoad Menu Screens



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Sales and Service | 61-2 9648 0811 | ipayne@jcmglobal.com

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North/South America/Canada/Caribbean

Toll Free Product Support | (800) 683-7248 or (702) 651-0000 | techsupport@jcmglobal.com

After Hours America's Support

JCM American prides itself in offering the best Customer Service in the industry. We prove this by offering a 24 hour hotline, where Technical Support Personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:

- 1.) Call JCM American at (800) 683-7248.
- 2.) Select "Option 5" and wait for the call to be transferred to the JCM after hour's Technical Support line.
- 3.) Speak with a certified JCM support technician about your situation.

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