



Customer Notification



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| Notification No.: | 20141229 | Version: | 1.0 | Page: | 1 of 1 |
| Release Date: | December 29, 2014 | Effective Date: | December 29, 2014 | | |
| Notification Status: | <input type="checkbox"/> Advisory | <input type="checkbox"/> Mandatory | <input checked="" type="checkbox"/> Announcement | | |
| Classification: | <input type="checkbox"/> Firmware | <input checked="" type="checkbox"/> Hardware | <input type="checkbox"/> Policy/Procedure | | |
| Description: | EMP Slot Machine Jamming Device | | | | |
| Hardware: | UBA, iPRO, iVIZION | | Territory: | All | |
| Interface: | ID-003, ID-024, ID-028, ID-0G8 | | Check Sum: | N/A | |
| Firmware Version(s): | All | | CRC (seed = 0000): | N/A | |

Report:

JCM Engineering has received multiple emails from concerned customers about a notification from the CBP (U.S. Customs and Border Protection) stating:

“...in regards to an “EMP Slot Machine Jamming Device” which was intercepted by U.S. Customs and Border Protection Officers in Milwaukee. The shipment was coming from China destined to a subject in Eagle River, Wisconsin. Please disseminate this information to the Wisconsin Indian Gaming Commissions to ensure that they are aware of this device.”

Response:

JCM Engineering has done extensive testing and research of various ESD, RF, and EMP “cheating” devices and has verified these types of devices are not a problem due to the following factors:

- This issue has not been observed or reported on any JCM product line.
- JCM products utilize a Serial or USB protocol requiring multiple bi-directional Hexadecimal messages to be transmitted, received, and verified with the Host Machine.
- JCM products are tested to meet/exceed the International Standard IEC61000-4-3. This standard demonstrates immunity against radiated, radio-frequency, and electromagnetic fields.
- JCM products are tested to meet/exceed all current Gaming Industry regulatory and test laboratory requirements for ESD, RF, EMP, etc.

Notes:

The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.