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JCM Global Installs more than 1,700 GEN5 Thermal Printers at del Lago Resort & Casino

LAS VEGAS (September 14, 2021) – JCM Global® (JCM) has installed its innovative and award-winning GEN5® Thermal Printer on all 1,752 slot machines at del Lago Resort & Casino in Waterloo, N.Y. The installation was an upgrade of JCM's existing GEN2U™ printers and gives del Lago the power to further enhance the guest experience with GEN5's advanced capabilities.

When del Lago first opened in 2017, JCM installed its iVIZION® bill validators and ICB® Intelligent Cash Box System along with the GEN2U printers. This technology upgrade brings the property to the latest generation of TITO thermal printers. The combination of the iVIZION bill validator and GEN5 printer also prepares the property for JCM's FUZION® system and the future of system-managed peripherals.

"As a Casino Operator, we are continually improving the experience and quality of products for our guests. JCM has proven to be a valued partner in these efforts by making the unseen, yet crucial technological pieces faster and more efficient," said Lance Young, EVP and General Manager at del Lago Resort & Casino."

"When we partner with a casino, it is a long-term commitment from JCM to provide the property with the highest quality products that heighten security, increase efficiency, and create an enjoyable guest experience. This upgrade from the GEN2U printer to our sophisticated GEN5 printer is a prime example of how JCM supports our customers to evolve as technology does," said JCM SVP Sales, Marketing, & Operations Dave Kubajak.

JCM's GEN5 Thermal Printer is the better, faster, smarter printing solution. GEN5 sets new standards in casino printers and enhances the guest experience with forward-thinking technology, such as an incredibly fast CPU and print speed, flexibility to print TITO and promotional tickets, as well as various wager tickets and templated promotional coupons.

About JCM Global

JCM Global is a world leader in transaction and payment technologies. From its global network of offices, the company provides award-winning solutions such as bill validators, note recyclers, printers, systems solutions, and more. Since 1955, its spirit of innovation has resulted in ground-breaking products and components have earned multiple patents and set worldwide standards. JCM is trusted by operators and suppliers in the banking, gaming, kiosk, retail, transportation, and vending industries. Please visit www.jcmglobal.com for more information.

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Media Contact:

Paul Speirs-Hernandez, Steinbeck Communications
paul@steinbeckcommunications.com