



Customer Notification

Notification #:	20061013	Revision:	1.0	Page:	1 of 2
Release Date:	October 13 th , 2006				
Notification Status:	<input checked="" type="checkbox"/> Advisory	<input type="checkbox"/> Mandatory	<input type="checkbox"/> Announcement		
Classification:	<input type="checkbox"/> Firmware	<input checked="" type="checkbox"/> Hardware	<input type="checkbox"/> Policy/Procedure		
Description:	WBA Transport Spacer				
Hardware:	WBA 1x/2x with a Plastic Cashbox				
Interface:	n/a	Check Sum:	n/a		
Firmware Version(s):	n/a	CRC (seed = 0000):	n/a		

Conditions:

JCM Engineering has identified a field issue on machines equipped with the WBA unit with the Plastic Cashbox installed. It is possible for the Plastic Cashbox to not properly align with the gears located in the WBA Frame. This alignment issue can cause a gear skipping noise and prevent the Plastic Cashbox from stacking.

JCM Engineering has designed a WBA Transport Spacer (JCM Part No. 900-100419R) (EDP No. 085971) that mounts to the WBA Transport to decrease the tolerance between the Cashbox, Stacker, and Transport gears ensuring proper alignment. This spacer can be used on WBA units with the Plastic Cashbox or the Metal Cashbox.

Notes:

JCM is requesting any customer who currently has a WBA unit installed in a machine with the Plastic Cashbox to contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 to receive the WBA Transport Spacer.

The intent of this announcement is to accurately reflect information available at the time of this writing. This information can change or be modified at any time with no formal notification requirements. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.



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Installation Procedure:

- 1) The WBA Transport Spacer is installed on the left rear side of the WBA unit (when viewed from the back).
- 2) Remove the protective coating from the two sections of the WBA Transport Spacer.
- 3) Adhere the WBA Transport Spacer to the WBA Transport with the Spacer Flex area located on the bend of the Transport Side.

