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www.jcm-american.com

The JCM web site provides the tools required, including the software information database containing DIP Switch information, our Photo Parts Catalog, online ordering form, service materials, and much more.

Parts are Parts

Front Side | Back Side

UBA Flip Book

Part No. 960-000131R_Rev. 2

Description: UBA Flip Book

Usage: A small pocket sized Quick Reference guide for field use when troubleshooting the UBA Validator. This compact booklet contains all the Diagnostic Test procedures, Acceptance Tests and Error Codes necessary to successfully maintain your JCM UBA Units in the field.

Note: Be sure to check the JCM Web Site for revision updates to this and all technical documents pertaining to JCM products.

Latest JCM Software Listing

UNIT	ID	Version*	CRC or Check Sum
UBA-10/11-SS	ID-003	V1.71-16	AD3C
UBA-10/11-SS	ID-024	V1.77-17	719A
UBA-14-SS & UBA-24-SS/SU	ID-024	V1.76-24	CRC= 421D
UBA-14-SS & UBA-24-SS/SU	ID-028	V1.76-13	CRC= 650A
WBA-12/13-SS	ID-003	V-3.75-32i*	C9AB
WBA-12/13-SS	ID-0C3	V-3.75-09i*	64F4
WBA-12/13-SS	ID-022/023	V-3.63-03i*	1068
WBA-12/13-SS	ID-044C	V-3.75-05i*	FE10
WBA-12/13-SS	ID-044	V-3.75-05i*	D716
WBA-12/13-SS	ID-024	V-3.75-34	CD3B
DBV-200-B0/B1	ID-022/023	V-2.61-04-03	79E0
DBV-200-A2/A3	ID-044P/045P	V-2.70-05	AA03
DBV-200-A2/A3	ID-044WP/045WP	V-2.61-05	19F7
DBV-200-B4/B5	ID-024	V-2.70-11	6C31
DBV-200-B4/B5	ID-003	V-2.61-02	9E55

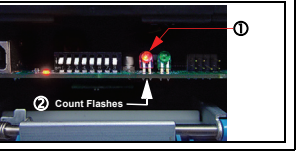
* an "i" suffix indicates Intelligent Cash Box option.

The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM's Parts Sales departments concerning approved versions for jurisdictions of intended use.

Technical Notes

Perform the following steps when Checking for a UBA fault indication:

1. When checking for a UBA fault condition, always wait for the pause between LED flashes when counting the diagnostic flashes, then
2. Count the number of flashes between each pause, and refer to the Tables located on Pages 8, 9 and 10 of the UBA Flip Book (Part # 960-000131R Rev. 2).



Save Time and Labor with JCM's Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a cash box and its contents through the entire cash process. The ICB system eliminates the need for dedicating cash boxes to specific machines, or putting barcode identification labels on the cash boxes. The cash boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule visit:
http://www.jcm-american.com/support/training_calendar.asp

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Technical Tips

Question: What does the new UBA USB Tool Suite offer when servicing a UBA Validator?

Answer: The UBA USB Tool Suite combines the PC Computer tools used for UBA Validator maintenance into one program providing complete access for Downloading Software Updates, Statistical Analysis and Calibrating functions, all utilizing the Validato'sr front panel USB Port.

The program is available at the JCM Web-site at: http://www.jcm-american.com/products/software/download/UBAToolSuiteStandardEditionVer106.zip.

Once the Suite is installed proceed as follows:

1. Launch the application by double clicking the Application Icon (See Figure ①) .
2. Connect the UBA Validator to the PC computer using a standard USB A to USB B communications cable. (See Figure ②).

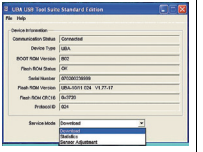
The program will establish communication and report the Boot Rom Version, Serial Number, Program Version, CRC and Protocol in the **Device Information** menu fields (See Figure ③).

Answer: The **Service Mode** drop-down menu offers the following option selections:

- Download: Launches the UBA Download program for software updates.
- Statistics: Launches ACC Load to retrieve data.
- Sensor Adjustment: Launches the UBA Calibration Program.

①

②

③ 

USB Tool Components

JCM TECHNICAL SUPPORT CONTACTS		
General Product Support:		
Toll Free Product Support	(800) 683-7248	
Training	(800) 683-7248	training@jcm-american.com
Optipay Product Support (DBV-30X, RC-10, A-66)		
Toll Free Product Support	(800) 683-7248	optipaysupport@jcm-american.com
Training	(800) 683-7248	training@jcm-american.com
After Hours Support		

JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where technical support personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:
1. Call JCM American at (800) 683-7248, then
2. Select option 5 and wait for the call to be transferred to the JCM after hour's Technical Support line.
3. Speak with a certified JCM support technician about your situation.

TOVIS TECHNICAL SUPPORT CONTACTS		
Tovis Support Center		
Product Support - Tovis Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm)	roy@tovism.com
Parts & Service	(702) 263-5560	roy@tovism.com

TRANSACT TECHNICAL SUPPORT CONTACTS		
Product Support	(877) 748-4222 Option-3	techsupport@transact-tech.com
Parts	(877) 748-4222 Option-2	techsupport@transact-tech.com
Service	(877) 748-4222 Option-2	http://www.transact-tech.com/tsg/rma.html

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