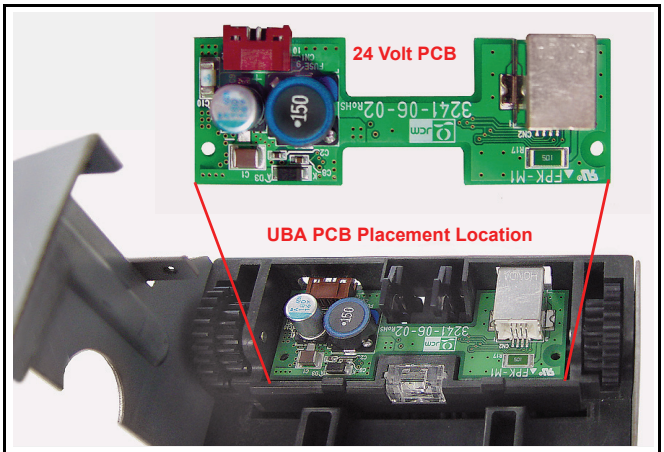
Technical Bulletin 200709

www.jcm-american.com

The JCM web site provides the tools you need, including the software information database with DIP switch information, our photo parts catalog, online ordering form, repair service, and more.

Parts are Parts



UBA 24 Volt PCB & Placement Location

Part No. 300-100398R

Description: UBA 24 Volt Printed Circuit Board (PCB)

Usage: A frame mounted 24 Volt conversion circuit board for use in Aristocrat games that contain a 24 Volt supply for powering the Bill Validator.

Note: This PCB was designed for the 24 to 12 Volt down conversion necessary for powering UBA Validators. It also has a USB powering capability for future use with Server based back-end systems and external USB devices.

JCM Latest Software Listing

UNIT	ID	Version*	Check Sum
UBA-10/11-SS	ID-003	V1.44-12	359E
UBA-10/11-SS	ID-003AS (Aristocrat)	V1.45-12	6AD2
UBA-10/11-SS	ID-024	V1.44-14	C2AA
UBA-10/11-SS	ID-003K (Konami)	V1.44-12	1830
UBA-14-SS	ID-024	V1.44-21	7EF7
WBA-10/11-SS	ID-003	V-3.60-30	F452
WBA-10/11-SS	ID-022/023	V-3.60-03	0D8D
WBA-10/11-SS	ID-024	V-3.60-30	2E22
WBA-12/13-SS	ID-003	V-3.63-30i*	092D
WBA-12/13-SS	ID-0C3	V-3.63-09i*	F37F
WBA-12/13-SS	ID-022/023	V-3.63-03i*	1068
WBA-12/13-SS	ID-003AS (Aristocrat)	V-3.68-30i*	159E
WBA-12/13-SS	ID-044C	V-3.63-05i*	C566
WBA-12/13-SS	ID-044	V-3.63-05i*	6307
WBA-12/13-SS	ID-024	V-3.65-32	FCD5
DBV-200-B0/B1	ID-022/023	V-2.61-04-03	79E0
DBV-200-A2/A3	ID-004/BAR	V-2.61-05	D72C
DBV-200-A2/A3	ID-044P/045P	V-2.61-05	D4A2
DBV-200-A2/A3	ID-011/015	V-2.61-09	A1AB
DBV-200-A2/A3	ID-044/045W	V-2.61-04	9915
DBV-200-A2/A3	ID-044WP/045WP	V-2.61-05	19F7
DBV-200-B4/B5	ID-024	V-2.61-10	5398

* an "i" suffix indicates Intelligent Cash Box option.

UNIT	ID	Version	Check Sum
TSP-02	033	2.01	C11F
TSP-02	024CE (Caesar's Entertainment)	2.08	0184
TSP-02	024JC (New Jersey Caesar's Entertainment)	2.08	0A9D
TSP-02	024LT (Lottery)	2.08	508E
TSP-02	024NJ (New Jersey)	2.08	0153
TSP-02	024NV (Nevada)	2.08	E356
TSP-02	024NVW (Nevada - WMS)	2.06	4AE8
TSP-02	033CE (Caesar's Entertainment)	2.00	6B31
TSP-02	033IL (Illinois)	2.00	7D8F
TSP-02	033JC (New Jersey Caesar's Entertainment)	2.00	95C5
TSP-02	033NJ (New Jersey)	2.00	6558
TSP-02	033NV (Nevada)	2.03	E3DD
TSP-02	033NY (New York - Lottery)	2.00	8EB8

The list of JCM bill validator software provided herein notifies customers of the latest versions developed. However, the listing does not identify versions approved by gaming jurisdictional authorities for actual use. Customers should consult JCM's Parts Sales departments concerning approved versions for jurisdictions of intended use.

Save Time and Labor with JCM's Intelligent Cash Box System

The ICB® (Intelligent Cash Box) system is a unique cash management system that allows the operator to track a cash box and its contents through the entire cash process. The ICB system eliminates the need for dedicating cash boxes to specific machines, or putting barcode identification labels on the cash boxes. The cash boxes are tracked electronically eliminating most variance issues, and with the custom reports provided to each department, accuracy and efficiency is greatly improved.

FREE REGIONAL TRAINING

Give your technicians the tools they need to keep your customers happy and your equipment running at peak efficiency.

For the local and regional training schedule visit:

http://www.jcm-american.com/support/training_calendar.asp

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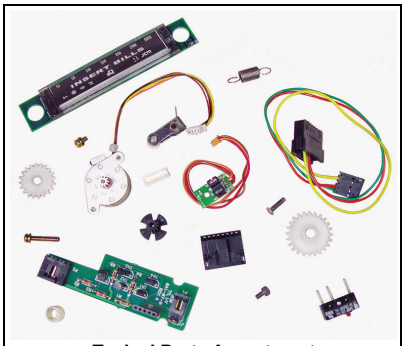
Technical Tips

Question: What new changes are happening for parts orders processed at JCM?

Answer: JCM American Corporation is in the process of completing the implementation of a new MRP/ERP system. One of the key elements that will assist JCM American Corporation in maintaining the current cost of our Service Parts pricing is the establishment of a $250 minimum order policy. When using this new ordering policy, please ensure that any purchase orders from then on meet our minimum order policy so our Sales Order Entry team can deliver fast and accurate processing of your service parts orders promptly.



Typical Parts Assortment

If a service parts order below $250 needs to be placed, please feel free to contact an Authorized JCM American Corporation Distributor partner. There are several distributor options available for most areas, and the distributor contacts can be found at:

- Gaming Distributors: http://www.jcmamerican.com/sales/distributors_gaming.asp
- Commercial Distributors: http://www.jcmamerican.com/sales/distributors_vending.asp
- International Distributors: http://www.jcmamerican.com/sales/distributors_international.asp

JCM TECHNICAL SUPPORT CONTACTS		
General Product Support:		
Toll Free Product Support	(800) 683-7248	
Product Support Direct	(702) 651-3444	techsupport@jcm-american.com
Parts	(702) 651-3445	parts@jcm-american.com
Training	(800) 683-7248	training@jcm-american.com
Optipay Product Support (DBV-30X, RC-10, A-66)		
Toll Free Product Support	(800) 683-7248	optipaysupport@jcm-american.com
Parts	(702) 651-3445	parts@jcm-american.com
Training	(800) 683-7248	training@jcm-american.com
After Hours Support		

JCM prides itself in offering the best customer service in the industry. We prove this by offering a 24 hour hotline, where technical support personnel can be reached at any time, 7 days a week. To reach our 24/7 after hour's hotline, just follow these three easy steps:

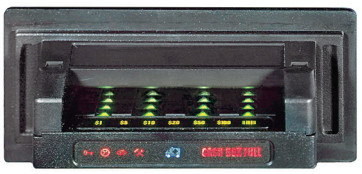
1. Call JCM American at (800) 683-7248, then
2. Select option 5 and wait for the call to be transferred to the JCM after hour's Technical Support line.
3. Speak with a certified JCM support technician about your situation.

TOVIS TECHNICAL SUPPORT CONTACTS		
Tovis Support Center		
Product Support - Tovis Service Center	(702) 263-5560 (Mon - Fri, 9am - 5pm)	roy@tovism.com
Parts & Service	(702) 263-5560	roy@tovism.com

TRANSACT TECHNICAL SUPPORT CONTACTS		
Product Support	(877) 748-4222 Option-3	techsupport@transact-tech.com
Parts	(877) 748-4222 Option-2	techsupport@transact-tech.com
Service	(877) 748-4222 Option-2	http://www.transact-tech.com/tsg/rma.html

NOW AVAILABLE on select IGT, Bally, WMS, Atronic, Summit & VLC Machines!

Sentry® is a smart bill entry bezel with LED icons displaying the acceptance of up to six denominations plus barcode and last bill entered. There are also five error icons and a cashbox full indicator icon. With an easy machine retrofit, Sentry offers features appealing to both players and operators. Contact your local JCM sales representative for additional information.



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