



**To:** JCM Customers  
**From:** David Kubajak – SVP Sales, Marketing, and Operations  
**CC:** Cliff Buckley – Director of Sales; Jessica Wige – Sales Administration Manager  
**Date:** November 1, 2022  
**Re:** Spare Parts and Service Parts Price Increase – Effective January 1, 2023

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Valued Customer,

This letter serves as notification that JCM Global will be increasing spare parts and service parts pricing effective January 1, 2023, due to the continuing global supply chain disruption being experienced throughout the world.

Our price increases are occurring on spare and service parts in response to unprecedented cost increases on raw materials, semiconductor and electronic components, packaging materials, energy, transport, and labor.

All orders placed from January 1, 2023, must have the new pricing for acceptance and to receive an order confirmation from our Sales Administration team. All orders must meet our existing \$250 minimum order policy.

JCM Global remains grateful for your continued business and understanding during these challenging times. We look forward to providing excellent service and support in the future for all your cash handling, transaction management, and technology solutions needs.

Best Regards,

*David C. Kubajak*

David C. Kubajak

SVP – Sales, Marketing, and Operations

JCM Global Corporation