The CouponXpress™ desktop TITO/coupon printer builds on the technology that has made JCM the leading manufacturer of TITO printers – bringing all of the popular GEN2U™ and GEN5™ printer features, functions and flexibility from the game to the cashier’s cage, hotel front desk, unattended kiosks and other transaction points.

Compatible with traditional gaming protocols as well as new USB communications, the CouponXpress printer enables fast, convenient TITO transactions, such as ticket purchases, consolidation, or replacement of torn or crumpled tickets. It can also be used to distribute targeted promotional coupons at different venues – such as at the concierge desk, gas station, gift shop, or hotel rooms – to reward, retain or recruit casino patrons.

Housed in an attractive and rugged cabinet, the CouponXpress printer provides the convenience, flexibility and reliable performance needed for effective coupon campaigns.

Fast 3.5 inch per second printing, large ticket storage capacity, and ITH® (Intelligent Ticket Handling) technology combine to maximize the CouponXpress printer’s uptime and reliability. Additionally, high-resolution printing and storage for a wide range of clip art objects and thousands of templates facilitates ticket customization and branding.

**RELIABLE PERFORMANCE**
- ITH® (Intelligent Ticket Handling) technology virtually eliminates ticket jams by making ticket available only after it’s been fully printed and burst

**FAST PRINTING SPEED**
- Prints and presents in 3.8 seconds

**LARGE FILL CAPACITY**
- Stores up to 300 tickets

**EXPANDED GRAPHICS MEMORY**
- Stores a wide range of clip art objects and thousands of templates
GENERAL SPECIFICATIONS

Dimensions (WxDxH)  
147.3mm x 372.1mm x 111.2mm

Weight  
1.23kg (2.7lbs)

Power Requirements  
110Vac via 24Vdc @ 2.7A external power supply (power supply sold separately)

Sensors  
Paper low, paper out, printer drawer open, ticket taken, ticket jam, ticket in chute, black mark

Printing Speed  
90mm/second (3.5”/second)

Print and Present  
3.8 seconds standard
3.0 seconds with ICB

Printing Width  
62mm (true near-edge printing)

Storage  
300 tickets

Resolution  
8 dots/mm (203 dpi)

Firmware  
Application in memory is reprogrammable (via Flash BIOS)

Self Test  
Yes

Page Mode  
Full page mode printing (simultaneous 4 orientation printing: 0°, 90°, 180°, 270°), line and box draw printer resident, bitmap graphics, printer resident (stored in Flash) graphics

Paper Loading  
Manual

Paper Feed  
Auto load

Media  
Direct thermal, top coated, fanfolded and perforated

Paper Specification  
66mm W x 156mm L  
4.5mil, 1 color

Bezel Control  
Lighted, two high current ticket printing bezel control ports

User Interface  
4 LED indicators, paper advance button (located on the printer)

Upgrade Port  
Allows for printer upgrades via rear or internal USB upgrade port

Cabinet  
Lockable; comes standard in a glossy black finish

Hot Swappable  
100%

PRINTING RESOURCES

Template Capacity  
4Mb; stores a wide range of clip art objects and thousands of templates

Graphic Storage  
4Mb

CHARACTERISTICS

Printer Languages  
TCL printer language (page description language) Subset of ESCP2

Fonts  
8 (2.5 cpi, 3.3 cpi, 4.0 cpi, 5.5 cpi, 5.6 cpi, 7.3 cpi, 10.1 cpi, 20.5 cpi)

Font Scalability  
May be independently scaled from 1x – 7x in both height and width

Barcodes  

Memory  
8MB with 512K RAM

INTERFACE

Communications  
Bi-directional RS232C USB 2.0 game interface (full speed of 12Mbps) with separate USB download port, GSA compliant

ENVIRONMENT

Operating Temperature  
0°C to 65°C

Storage Temperature  
-20°C to 75°C

Operating Humidity  
5 to 85% RH non-condensing

RELIABILITY

Maintenance  
Annual print head cleaning required

Print Head Life  
100km min. (656,000 tickets based on standard size TITO tickets)

Certifications  
ISO 9001, CE certified, RoHS

CONFIGURATION OPTIONS

CMS Promotional Printer  
Use your CMS system to print promotional coupons

Cage TITO Printer  
Print TITO tickets for guests to quickly cash-in large quantities of currency or to re-print damaged tickets

PromoNet Marketing Tool  
Verify your PromoNet coupon format before going live with a promotion

Intelligent Cash Box, Print Station  
Attach to an ICB docking station to print batch processing ticket for count sort machines

JCM Global, JCM Global logo, and other marks used herein are trademarks and registered trademarks of Japan Cash Machine Co., Ltd. and JCM American Corporation. Additional marks are registered trademarks of their respective owners. JCM Global reserves the right to change product specifications without notice.