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Page: 1 of 1

Release Date: March 19, 2013

Effective Date: March 19, 2013

Notification Status: Advisory Mandatory Announcement

Classification: Firmware Hardware Policy/Procedure

Description: iVIZION Acceptance

Hardware: Bezel, Bally Technologies AP-1 VLT

Territory: Illinois

Interface: N/A

Check Sum: N/A

Firmware Version(s): N/A

CRC (seed = 0000): N/A

Conditions:

JCM Engineering has received reports of reduced acceptance rates and bill jam issues associated with the Bally AP-1 platform with an iVIZION validator installed.

Bally Technologies' Engineering group investigated and identified an issue with the Bezel molding process that allowed expansion of plastic components and bowing to partially block the bill path. Additionally, oversized mating tabs resulted in increased incidents of bill jams in the iVIZION.

The affected Bezel is identified by Bally Part Number 214710-00001, GUIDE,BA,JCM 86MM, CLOACA, BLUE, AP-1.



Figure 1 iVIZION Validator with Bally Bezel

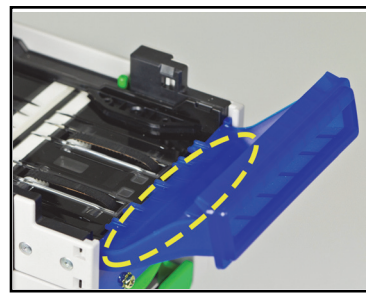


Figure 2 Bezel Molding Process Issues

Resolution:

For additional information and Bezel replacement, please contact the Bally Technologies Help Desk at (877) GO BALLY (877-462-2559) or (702) 584-7785.

Note:

The intent of this announcement is to accurately reflect information available as of this writing. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.