



Notification No.: 20140123

Version: 1.0

Page: 1 of 2

Release Date: January 23, 2014

Effective Date: January 23, 2014

Notification Status: Advisory Mandatory Announcement

Classification: Firmware Hardware Policy/Procedure

Description: iVIZION® Cash Box Design Modification

Hardware: iVIZION Cash Box Handle/Handle Cover **Territory:** All

Interface: N/A

Check Sum: N/A

Firmware Version(s): N/A

CRC (seed = 0000): N/A

Conditions:

JCM Engineering has received reports of handles and handle covers on iVIZION Cash Boxes being damaged or breaking. After investigation, JCM Engineering determined that the Cash Box Handle or Handle Covers (Figures 1 and 2) may break when the Cash Box is removed from the Frame if the iVIZION was incorrectly mounted (refer to JCM Customer Notification CN 20130513), or if the Handle and Handle Covers are subjected to excessive force or impact.

Resolution:

The Handle (EDP#147946) material has been strengthened, and the Handle Covers (EDP#147947) include several design enhancements for improved durability. Updated features include a longer Boss Length (Figure 3), Stiffening Ribs and larger Mounting Screws securing the Handle Cover to the iVIZION Cash Box (Figure 4).



Figure 1: iVIZION Unit and Cash Box



Figure 2: iVIZION Cash Box Handle and Handle Covers

(continued on reverse)



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Resolution (cont'd):

These design changes have been implemented in iVIZION units that are currently shipping.

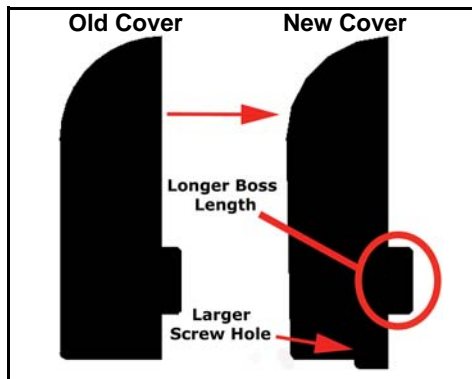


Figure 3: iVIZION Handle Cover (Side View)

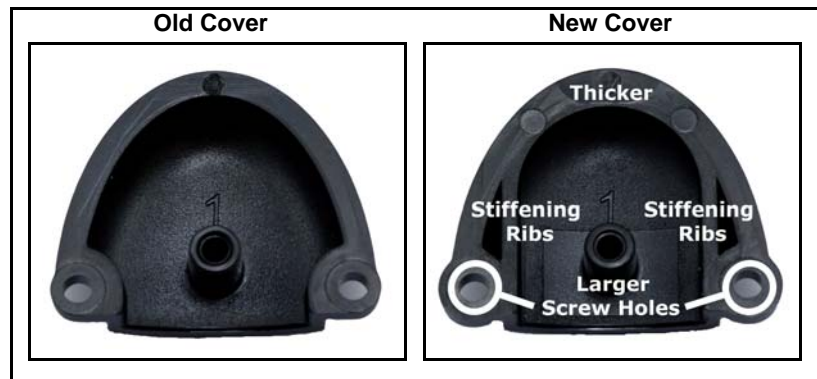


Figure 4: iVIZION Handle Cover (Interior View)

Notes:

To ensure proper removal of the Cash Box from the Frame:

1. Always open all outer cabinet doors, Cash Box cover doors, and Tilt mechanisms completely.
2. Make sure you have unrestricted access to the Cash Box, then remove it from the Frame.

The intent of this announcement is to accurately reflect information available as of this writing. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service for additional information.