

**Notification No.:** 20130318**Version:** 1.0**Page:** 1 of 2**Release Date:** March 18, 2013**Effective Date:** March 18, 2013**Notification Status:** Advisory Mandatory Announcement**Classification:** Firmware Hardware Policy/Procedure**Description:** iVIZION Acceptance (WMS BlueBird xD Bezel and Mounting Bracket)**Hardware:** iVIZION w/ WMS BlueBird xD Bezel
and Mounting Bracket**Territory:** All**Interface:** N/A**Check Sum:** N/A**Firmware Version(s):** N/A**CRC (seed = 0000):** N/A**Conditions:**

JCM Engineering has received reports of reduced acceptance rates and bill jam issues on the WMS BlueBird xD platform with an iVIZION Validator installed. After investigation, JCM Engineering determined that the current design of the WMS Mounting Bracket allows the bracket legs to physically contact the iVIZION Transport, leading to ticket rejects and bill jams (Figure 1).

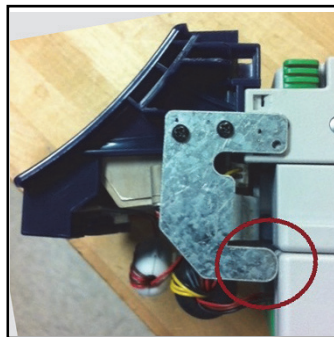


Figure 1: WMS Mounting Bracket
(Side View facing Left)

Resolution:

WMS Engineering plans to release a modified Mounting Bracket, featuring shortened legs that will not contact the iVIZION Transport (not shown).

(continued on reverse)



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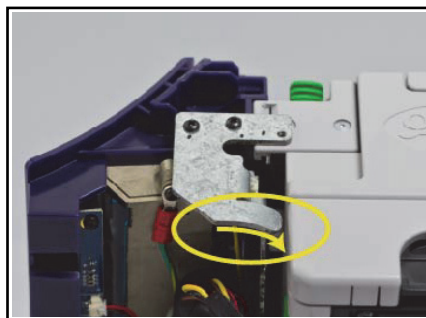
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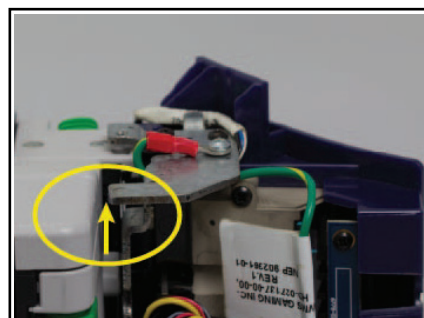
Resolution (continued):

Until the modified Mounting Bracket becomes available, WMS Engineering advises that the Mounting Bracket legs can be bent inward to avoid contact with the iVIZION Transport (Figure 2). WMS Engineering also suggests that 1/16" of material can be removed from the ends of the bracket legs as an alternative, to minimize risk of contact with the iVIZION Transport (Figure 3).

For additional information, contact the WMS Product Support Center at (877) WMS-4HLP / (877) 967-4457.



**Figure 2: Bracket Legs (Bent)
(Side View facing Left)**



**Figure 3: Bracket Legs (Cut)
(Lower Side View facing Right)**

Note:

The intent of this announcement is to accurately reflect information available as of this writing. This information is subject to change without notice. Please contact your local JCM Sales Representative or JCM Customer Service at (800) 683-7248 for additional information.